



ENROLLMENT PACKAGE

Everything you need to know now that you're enrolled with S4S Coaching

FREQUENTLY ASKED QUESTIONS..... p. 3

- ✓ How do I get in touch with S4S Coaching?
- ✓ Can I pay when I drop my child off for tutoring?
- ✓ What is the cost of tutoring per term?
- ✓ How many kids are in each class?
- ✓ How long do classes run for?
- ✓ How do you structure your lessons?
- ✓ What happens if my child/children are sick and cannot attend a lesson?
- ✓ How long is each term?
- ✓ Am I locked into tutoring for a term?
- ✓ Are there any subject materials we need to buy?
- ✓ What does the subject materials cost include?
- ✓ Do you run any workshops?
- ✓ What are the expectations of parents and students?
- ✓ Are there any special discounts on offer?
- ✓ Can I bring my friends to class?
- ✓ How can I find out news and updates on S4S Coaching?

FAQs

How do I get into touch with S4S Coaching?

The best way to get into contact with us is via email at tutoring@s4scoaching.com

Can I pay when I drop my child off for tutoring?

Payment is strictly due *before* your child attends the first lesson. If the payment is not made, your child will not be placed in a class.

There are two simple and easy ways to enroll your child into coaching:

- 1) Via an Internet Transfer into our Account
- 2) Via a Branch deposit in your nearest Commonwealth Bank Branch.

What is the cost of tutoring per term?

You should have received an invoice (alongside this enrollment package) with full details.

How many kids are in each class?

We have an absolute maximum class size of five. This allows enough group participation/discussion and classroom setting, without the loss of individual attention.

Small group tutoring in a fixed location without a classroom setting and structured weekly classes creates a study-like atmosphere and social competition, solidifying understandings as well as other students raising questions in class.

This means that not only will your child's questions be answered, but also questions that your child hasn't even thought of as well!

How long do classes run for?

We run two hour classes per subject once a week, every week during school terms. Classes also run based on student need in the holidays.

How do you structure your lessons?

Our unique revision and lecture structure in teaching allows our students to maximise their learning potential. In the first part of every lesson, we revise the previous weeks homework and knowledge learned, ensuring that your child has comprehensively grasped the concept. We then move onto the lecture, where we are teaching new content for the remainder of the lesson. The lesson ends with practice questions to drill in the new content, which is then re-enforced by weekly homework.

What happens if my child/children are sick and cannot attend a lesson?

As we run small group classes, if your child/children cannot attend, the lesson will still continue with the other students. However, there are several things we do to ensure that your child never falls behind:

- a. The first part of every lesson is a revision component, so if your child has missed a previous lesson, they will be able to catch up in the next lesson.
- b. We have a Facebook page, which we treat as an online tutoring service (Search 'S4S Coaching') where students can communicate with their tutors and ask questions if they have missed anything from previous lessons.
- c. We provide a *free* homework help tutoring service at the Blacktown and Stanhope Gardens Libraries every Tuesday and Wednesday, between 4pm-6pm during school terms. This is an opportunity for your child to spend time with one of our tutors, catching up on a previous lesson or getting help with school homework
- d. We have Youtube videos and exams for senior Maths, Physics and Chemistry, to help your child revise what is being taught in tutoring.

How long is each term and do you run on public holidays?

Each term is 10 weeks, and yes, we do run on public holidays.

Am I locked into tutoring for a term?

At S4S Coaching, we want the quality of our tutoring to speak for itself. There is no 'lock-in' contract. If you or your children are unhappy, there will be an investigation by the centre manager and we will work out a solution where both you and your child are happy. If this is still not enough, then we will happily refund the remainder of the term's coaching.

Are there any subject materials we need to buy?

If your child is attending tutoring for Yr 7-10 Maths/English or Yr 1-12 General Maths, we ask you to buy a standardised textbook which will last you a whole year of tutoring. This ensures organisation for your child/children and their learning.

We also offer a 10% discount for all S4S Coaching students/parents who buy textbooks from Alpha Books Blacktown, 2148.

What does the subject materials cost include?

For our Yr 11-12 Physics, Chemistry and Advanced Maths students, we provide comprehensive notes and homework questions (per topic) taken directly from various trial papers.

Do you run any workshops?

Yes, we provide holiday workshops throughout the year in local libraries at extremely affordable prices. The main purpose of our workshops is to give students essential information and skills that they would not normally gain from their schools. Our topics range from the HSC, to study skills, time & stress management, writing skills, careers and more!

What are the expectations of parents and students?

We monitor our quality very carefully and we assess our tutors each term, however we need the support of parents and students. Each term we ask our students to fill in a feedback form for their tutor. At the end of the term, when student progress reports are sent to parents, we'll also send a link to a feedback questionnaire for parents to fill out. We believe that students perform at their best with the support of both tutors and their parents.

Are there any special discounts on offer?

We have a referral discount that is valid at any time. Simply recommend your friend to join S4S Coaching and once they sign up, you will receive \$50 off your tutoring fees. Referral discounts include recommending more than one child. There is no limit to how many people you can recommend.

Can I bring my friends to my class?

We have a special Bring A Friend Week program where you can bring one or more friends into your class as long as the class size will still be no more than 5. This is a great way to study with your friends and help each other learn.

How can I find out news and updates on S4S Coaching?

There is a monthly e-Newsletter that is sent to our parents and students with important updates, upcoming events and great study tips. Your email is automatically added to our e-Newsletter database so we can keep you updated on S4S.

FOR MORE INFORMATION

Visit: www.s4scoaching.com.au
Email: tutoring@s4scoaching.com
Call: 0422 083 266

<http://www.facebook.com/s4scoaching>